

DIAGNOSTIC FORM FOR:

# COOLING/OVERHEATING



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Customer Name:

Date:

PLEASE CHECK ALL APPLICABLE BOXES AND FULLY DESCRIBE THE CONDITION THAT APPLIES TO YOUR VEHICLE.

## THIS IS THE PROBLEM

The problem occurs when the vehicle is:

- Overheating
- Not warm enough
- Coolant leaking
- Steam from under the hood
- Coolant light goes on/off
- Coolant light on
- Check engine light is on
- Temperature light is on
- Temperature gauge is:
  - Not warm enough
  - Coolant leaking
  - Steam from under the hood

Other:

- All the time
- Once a Day
- Once a Week
- Once a Month

## IT OCCURS AS FOLLOWS

The problem occurs:

- Always
- Sometimes (once or twice a week)
- Rarely (once or twice a month)
- Just started
- Has happened since the car was new
- Highway speeds
- Slow traffic
- Pulling a trailer

Other:

Heating and A/C Settings

- A/C was on
- Heater was on
- A/C and heater was off

The outside temperature was:

- Cold
- Warm
- Hot
- Humid or Raining

Other, please describe

How long has the problem occurred?

- Just Started
- Once a Week
- Once a Month
- Since the Car was New